



Accucraft UK Ltd
Unit 4, Long Meadow Industrial Estate
Pontrilas, Hereford
Herefordshire HR2 0UA
Tel: ++44 (0) 1981 241380
E-mail: info@accucraft.uk.com



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TRACKSHACK CUSTOMER UPDATE

Pre-orders for TR No.1, the Quarry Hunslet, the Cavan & Leitrim 4-4-0T and the Lawley 4-4-0

Dear Trackshack customer,

We are writing to you because Trackshack has asked us to fulfil your pre-order for one of these Accucraft locomotives when they are ready.

As you will know by now, Trackshack has sadly ceased trading with immediate effect and will be unable to fulfil pre-orders such as yours. They have therefore asked us, as the supplier, to step in to honour their commitment and we are happy to do so.

Accucraft has enjoyed a long and fruitful relationship with Trackshack, one which has produced bespoke projects for the company and broadened the range of locomotives and rolling stock available to the garden railway community. We have always appreciated the reputation the Isle of Man firm has enjoyed for value for money and quality of service and are saddened by its demise – we hope to continue this tradition in our future dealings with you.

Covid-19 has caused an international hiatus which has had an impact on all model engineering firms and Accucraft UK is no exception. We must apologise for delays in releasing the above named projects, Talylyn Railway No.1 *Talylyn* is in production at the factory right now and should be delivered in late September, this will be followed by the Large Quarry Hunslet during the winter with the Cavan & Leitrim 4-4-0T and the SAR Lawley 4-4-0 following on next year. If you have any concerns, our full terms and conditions are published on our website, please keep an eye on this for further updates concerning the release date of these models.

Thank you for your patience and understanding at this time, please contact us if you require any further information concerning your order or any other matter. We hope that you have not been too badly affected by the current crisis and remain safe and well.

Best wishes,

A handwritten signature in black ink, appearing to read 'G Langer'.

Graham Langer, Managing Director, Accucraft UK Ltd.